## Alan Rogers Travel Ltd Terms and Conditions



## Article 1: General

These conditions apply to all agreements related to our website listings, advertisements and any published editions - either electronic and/or paper. Any amendments to these terms and conditions must be made in writing. Any terms used by other parties which differ from these terms and conditions are not binding unless agreed in writing.

The agreement is made with Alan Rogers Travel Ltd, whose parent company is The Caravan Club Limited, trading as The Caravan and Motorhome Club.

#### Article 2: Offers and prices

All offers and prices will reflect the quoted price at the time of order. Any subsequent price increases, for whatever reason, will be applied to any subsequent order.

#### Article 3: Agreement

The advertising agreement is effective after our tacit acceptance of the order, with the understanding that the invoice is our confirmation. Additional orders / agreements apply only after they have been expressly accepted by us. Alan Rogers reserves the right at all times to decline any order when:

**a)** information is acquired which indicates that the campsite no longer meets acceptable standards of cleanliness, hygiene and customer service.

**b)** the site has failed to pay one or more previous Alan Rogers invoices according to the payment terms.

The content and implementation of any order (advertisement, web listing, other) is made by mutual agreement. However, we reserve the right to change the content and appearance at our discretion. Given the short period when the Alan Rogers website and other services are prepared, it is not always possible to provide a proof / screen shot. Alan Rogers is entitled to use third parties to prepare materials where necessary.

#### Article 4: Material

Imagery provided by the campsite, such as photographs or digital material may be freely used by Alan Rogers and are free of any copyright. In the event that Alan Rogers has not received the necessary art work by the agreed deadline, Alan Rogers reserves the right to reuse the advertisement and/or content of the previous year.

The campsite and / or his representative gives automatic approval to Alan Rogers to make any necessary amendments to any materials provided. After processing, delivery specifications of the contract will be confirmed in writing to the campsite. Alan Rogers reserves the right not to publish any submitted material if the material in question is in the opinion of Alan Rogers:

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a) inappropriate;
b) of inadequate quality;
c) not according to the specifications required by Alan Rogers.

All materials received can only be used when they conform with our technical requirements.

## Article 5: Liability

We are not responsible for any incorrect / incomplete information relating to the content of any advertisements and listings, and specifically, for any indirect damages or liability of any kind, that may result. Furthermore, we are not liable for damage of any kind, which the campsite may suffer if due to force majeure, the advertisement is not placed, or if the website, or any other Alan Rogers publications or any third party publications or websites are temporarily unavailable.

## Article 6: Claims

All complaints relating to advertisements, web listings etc. must be submitted within 30 days of issue by Alan Rogers, and these must be made in writing to Alan Rogers. In the event of any complaints regarding invoices, any claims must be submitted within 30 days from the invoice date. Complaints (as indicated above), will not allow for any claims against Alan Rogers, nor for any damages or termination of any agreement with us. Payment terms will never be suspended.

## Article 7: Property

Alan Rogers' publications and website content remain the intellectual property of Alan Rogers and copyright of all publications is expressly reserved.

## Article 8: Payment, interest and costs

An invoice will be issued immediately on receipt of your order. Payment must be made to our bank account within 30 days from the date of invoice. In the event of any failure to pay, Alan Rogers will apply an interest charge of 1% per month or part month, with no requirement for any prior warning or notice.

In the event of non payment after 60 days of the invoice date Alan Rogers reserves the right to instruct a debt collection agency to collect the payment due. Any possible judicial and / or extrajudicial collection costs shall be borne by the campsite/advertiser. We may also remove your listing / advertisement from our website.

## Article 9: Disputes

All agreements and execution relating to any such agreements shall be governed exclusively by UK law.

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